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# **DBV**<sup>®</sup> Series Banknote Validator (DBV-500) *Integration Guide Revision A, March 17, 2014*





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### International Compliance

- RoHS Directives  $\overbrace{reg}$  or  $\overbrace{reg}$  or  $\overbrace{reg}$  or  $\overbrace{reg}$  or  $\overbrace{reg}$  or  $\overbrace{reg}$  or  $\overbrace{reg}$
- UL & c-UL Marks CNUs
- CE Mark
- CB Scheme
- NOTE: The above listed compliance confirmations are currently being examined for approval or certification.

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# **DBV<sup>®</sup> Series** Banknote Validator (DBV-500) Integration Guide

Revision A

# **1 GENERAL INFORMATION**

# Description

This section provides a general overview of the DBV<sup>®</sup> Series Banknote Validator Unit (DBV-500), pictured in Figure 1. This section is designed to help the user navigate through this guide with ease. It includes the following information:

- DBV-500 Unit
- Model Descriptions
- Type Descriptions
- Software Descriptions
- Precautions
- Primary Features
- Component Names
- Specifications
- Installation
- Connector Pin Assignments
- Preventive Maintenance
- Standard Interface Circuit Schematics

# DBV-500 Unit

- Operational Flowchart
- Troubleshooting
- Unit Dimensions
- Technical Contact Information

In order to make operating this device and navigating within this manual easier, the following illustrations are used:

• **Safety Instructions** need to be observed in order to protect the operators and the equipment; these are identified with **Bold** text

and the following pictographs: A

- **Special** *Notes* affect the use of the Banknote Validator; these are identified with *italic* text and the following pictograph:
- Steps require the operator to perform specific actions; these are identified with sequential numbers (1, 2, 3, etc.).



Figure 1 DBV-500 Unit

# **Model Descriptions**

Table 1 lists the product model number descriptions.

 Table 1 DBV-500 Model Number Specifications

N <sup>o</sup>	Model: <u>DBV</u> - <u>5 * *</u> - <u>(*)</u> <u>* * (/* *)</u> N <sup>Q</sup> (1) (2)(3) (4) (5)	
(1)	Model Name	
(2)	Validation Sensor 0 = Type A (Standard World Wide) 1 = Type B	
(3)	Transport Unit Type o = Standard (World Wide/Centering Type)	
(4)	Intake Part Unit (Optional) None = Standard F = Auto Feeder Unit G = Shutter Unit	
(5)	Stacker Type <sup>*</sup> sD = Downward Stacking (Standard) sU = Upward Stacking (Standard)	

\*. When using the SD and the SU Types compatibly depends on the Bezel Type, the Stacker Type is indicated as "SD/SU".

# **Type Descriptions**

Table 2 lists the product type number descriptions.

Table 2 DBV-500 Type Number Specifications

N <sup>o</sup>	Model: <u>*</u> *
(1)	Cash Box Capacity 0 = No Cash Box (Transport Unit Specification) S = 500 notes (New Banknote) M = 1000 notes (New Banknote) L = 1400 notes (New Banknote)
(2)	Cash Box Door Lock 0 = No Lock 1 = Free Access Lever 2 = Key Lock without Key 3 = Key Lock with Key
(3)	Cash Box Handle 0 = No Handle (Standard) 1 = Handle Type A
(4)	Cash Box Frame Lock 0 = No Lock 1 = Frame Lock without Key 2 = Frame Lock with Key
(5)	Cash Box Acceptable Banknote Length <sup>0</sup> = 120mm-160mm (Standard) 1 = 120mm-170mm
(6)	Bezel 0 = Without Bezel 1 = Bezel Type A (SD/SU Compatible, CC Shape Bezel, Black, 78mm) 2 = Bezel Type B (SD/SU Compatible, CC Shape Bezel, Black, 71mm) 3 = Bezel Type C (SD Specification, JCM Bezel, Black, 78mm)
(7)	Sleep Mode <sup>0 = No</sup> <sup>1 = Yes</sup>
(8)	Memory 0 = 32M bit (Standard) 1 = 64M bit

Table 2 DBV-500 Type	Number Specifications
----------------------	-----------------------

N <sup>o</sup>	Model: <u>* * * * * * * - * * * * * * * * * * * </u>
(9)	Optional Board <sup>0</sup> = None (Standard)
(10)	External Connection Harness 0 = None 1 = Standard Harness 2 = USB I/F Harness
(11)	External Bracket 0 = None 1 = Type A (CC Installation)
(12)	Reserved
(13)	Reserved

\*. The number of stacked Notes depends on the Banknote's condition.

# **Software Descriptions**

Table 3 lists the product type number descriptions.

 Table 3 DBV-500 Software Number Specifications

N <sup>o</sup>	Software: <u>DBV-500-SD/SU USA</u> - <u>***</u> - <u>V * **-**</u> I I I I I I I N <sup>O</sup> (A) (B) (C) (D)	
(A)	Software Model Name	
(B)	Denomination (Country Code) <sup>*</sup>	
(C)	Interface Protocol Name	
(D)	Software Version	

\*. The Country Code is indicated following the ISO 3166 standard.

#### Precautions



Figure 2 Precautionary Symbols

Symbols in Figure 2 are defined as follows:

- 1. (Type 1) Do not insert a torn, folded, or wet Banknote; it may cause a jam inside the unit.
- 2. (Type 2) Do not expose the unit to water. The unit contains several precision electronic devices that can be damaged if water or any liquid is sprayed or spilled into the unit.
- 3. (Type 3) Do not install the unit in a dusty environment. Dust may affect/degrade the sensor's performance.

### **USER CAUTIONS**

Careful measures were taken in the design of this product to ensure its quality; however, the following cautions pertain to all users and should be followed for safe operation.

#### **Installation Cautions**

The Installation Cautions are defined as follows:

- 1. This unit is not designed for outdoor installation. Be sure the Host Machine contains enough protection to avoid wet or dusty conditions when installing it in both open-air and indoor spaces.
- 2. Be sure the Host Machine is designed with careful consideration for retrieving a Banknote and/or clearing a Banknote jam.
- 3. Be careful not to use excessive outside pressure on the Unit Frame when removing the Cash Box from the Unit.
- 4. Avoid exposing the Banknote Insertion Slot to direct Sunlight and/or Incandescent Lamp illumination having a Gradient Angle of 15 Degrees or more, and an illumination index of 3000 Lux or less. Insure that the Host Machine is also designed to avoid exposing the Banknote Insertion Slot to direct Sunlight or incandescent light.
- Do not allow the Validator to endure a range of temperature and humidity beyond the environmental limits specified (See "Environmental Specifications" on page 7).
- 6. Do not use the Validator in environments that may be subject to extreme temperature changes.
- 7. Do not use the Validator where it may be exposed to airborne evaporated or sporadic chemicals.
- 8. Clean and maintain the Validator regularly when located in an excessively smoke filled environment.

#### Mounting, Dismounting & Transportation

Methods for mounting, dismounting and transporting the unit:

- 1. Be sure to turn the Power OFF before mounting or removing the Unit from its permanent location. Plugging or unplugging Connector Plugs from their receptacles while the Power is ON may cause damage to the Unit.
- 2. When installing the Transport Unit, ensure that the Transport Part is properly replaced in its correct original location and will not move forward by pulling.
- 3. Be sure to carry the Unit by both hands when transporting. Holding the Unit by one hand may cause personal injury if the Unit accidentally becomes disassembled and drops away.
- 4. Be careful not to use excessive outside pressure on the Unit, or subject it to excessive vibration during transportation.
- 5. Do not throw or pound hard on the Unit. Improper handling may cause personal injury and/or damage to the equipment.

### Placing Foreign Objects into the Unit

Observe the following precautions when placing foreign objects into the Unit:

- 1. Do not insert anything except Banknotes into the Insertion Slot. Inserting Receipts, Stapled Tickets, Rubber Bands, or Credit Cards into the Unit may damage the Banknote Transport path.
- 2. Do not inject liquids into the Banknote Insertion Slot. Injecting water, oil or cleaning agents may damage the Sensors within the Banknote Transport path.

#### **Preventive Maintenance**

The preventive maintenance requirements are defined as follows:

1. When closing the Upper Tray of the Validator, ensure that it clicks firmly into place.

Caution: Be careful to avoid personal injury to your fingers when closing the Upper Guide Section.

- 2. Do not redesign or disassemble the DBV-500 Validator. Unauthorized use by inadequately trained personnel, or use outside the original manufacturer's intent for operation voids the warranty.
- WARNING: Do not inject water or liquid agents of any kind into the Validator, as this may cause extreme damage to the Unit.
- 3. Perform routine cleaning and maintenance at least once a month to keep the DBV-500 Unit's performance stable.
- 4. Use a soft, lint-free cloth, cotton swab or compressed air spray to clean dust and debris from the Rollers.

WARNING: To minimize risk of damage to internal printed circuit boards, never allow excess fluid (e.g., from a wet cleaning cloth) to drip or leak into the device. Internal printed circuit boards may be damaged. Do not use any alcohol, citrus based cleaners, solvents or scouring agents that can damage the plastic surfaces of the device.

5. If the Unit is exposed to water or liquids, use a clean, dry micro-fiber cloth to wipe off and absorb excess liquids immediately. Any remaining liquids may affect and degrade the Sensors and Validation component performance.



Caution: Make sure Interface Harness **L** connections to the Host Machine are shorter than 9.84 Feet (3 Meters) in length. Cut off all unused portions of the Interface Harness wiring to avoid static electrical effects or short circuit possibilities that could cause damage to the Unit.



WARNING: This Unit is designed for use with a Current limiting Power Source! Design the Host Cabinet space to meet all local related safety standards.

#### **BANKNOTE FITNESS REQUIREMENTS**

The following Banknote types may not validate correctly, or worse, can cause a jam and/or damage to the unit's Transport Path. Banknotes exhibiting the following conditions illustrated in Figure 3 should be avoided:

- torn
- excessive folds or wrinkles
- dirty
- curled
- wet
- · containing foreign objects and/or oil



## **Primary Features**

This DBV-500 Series Banknote Validator Unit contains the following primary features:

- Automatic Centering The Centering Mechanism (Figure 4) allows the unit to read Banknotes without using special Banknote Guides. It improves the overall acceptance rate.
- High-Speed Processing The validation processing speed is less than two seconds by the precision high performance validation sensors.



Figure 4 Automatic Centering Mechanism

### **Component Names**

Figure 5 illustrates the DBV-500 component names and locations.



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# 2 SPECIFICATIONS Technical Specifications

 Table 4 DBV-500 Technical Specifications

	-
Acceptance Rate <sup>*</sup> :	<ul> <li>98% or greater</li> <li>The following banknote types are excluded:</li> <li>Banknotes with excess or poor magnetism or unclear graphics</li> <li>Double (dual) Notes</li> <li>Worn, dirty, wet, stained, torn or excessively wrinkled Banknotes</li> <li>Banknotes having folded corners or edges</li> <li>Banknotes having the wrong cut dimensions or printing displacement</li> <li>Returned Banknotes because of incorrect or failed insertion.</li> </ul>
Banknote Types Accepted:	<ul> <li>Long side: 120-160mm (4.72-6.29 in.) 120-177mm (4.72-6.97 in.) (Option)</li> <li>Short side: 60-78mm (2.36-3.07 in.)</li> </ul>
Insertion Direction:	Four-Way <sup>†</sup>
Processing Speed <sup>‡</sup> :	Less than 2 seconds (from Banknote insertion to next Banknote insertion)
Validation Method:	Optical Sensor (Transmissive/Reflection) and Magnetic Sensor**
Diagnostic Indicators:	Bezel Insertion Slot Display: Full-Color + Light Amount DA Control
Escrow:	1 Note
Anti-stringing Mechanism:	Optical Detection and Internal Cash Box Lever
Cash Box Capacity <sup>††</sup> :	Approximately 500 notes (new Banknotes) Approximately 1000 notes (new Banknotes) Approximately 1400 notes (new Banknotes)
Cash Box Access:	Rear Access
Interface <sup>‡‡</sup> :	Photo-Coupler Isolation [MDB] TTL [ID-003, ID-044, CCNET] RS232C [ID-003, CCNET] USB [ID-008]

\*. Refer to the specific Country's "Software Information Sheet" for each Country's particular Banknote acceptance rate.

†. Refer to the specific Country's "Software Information Sheet" for each Country's particular Banknote insertion direction.

‡. Excluding Host Communication time lag (Power Supply: +12V DC, Temperature: 25° C ±5° C, Humidity: 30%-60%).

\*\*. The Magnetic Sensor method depends on the Model.

††.The number of Notes stacked depends on the Banknote's condition.

‡‡.The Interface Harness connecting to the Host should be less than 3m(9.84 ft).



<ul> <li>Operation = 0.5A</li> <li>Peak = 1.3A</li> </ul>
Sleep Mode
<ul> <li>Mode A = 40µA (Typ)</li> </ul>
<ul> <li>Mode B = 150µA (Typ)</li> </ul>

\*. Use a Current Source Limiting Power Supply

# **Structural Specifications**

 Table 7 DBV-500 Structural Specifications

Weight:	Unit with Bezel: Approximately 1.4kg (3.09lbs.) 500 notes Cash Box: Approximately 0.8kg (1.76lbs.) 1000 notes Cash Box: Approximately 1.0kg (2.20lbs.) 1400 notes Cash Box: Approximately 1.2kg (2.64lbs.)		
Mounting: Horizontal			
Outside Dimensions: See "Entire Unit Outside Dimensions" on page 33 of this Manual			

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#### INSTALLATION 3

This section provides installation and operating instructions for the DBV-500 Banknote Validator unit. The information within this section contains the following features:

- Installation Procedure
- Lock Installation
- DIP Switch Configurations

## **Installation Procedure**

The DBV-500 Frame Unit provides installation grooves for each surface.

### **ENTIRE UNIT INSTALLATION**

Perform the following steps to install the DBV-500 Series Unit:

- Place the DBV-500 Unit Frame cut outs (Figure 6 1.  $a_1$  through  $a_4$ ) on to the Threaded Studs on the chassis.
- Secure the rear side of the DBV-500 Frame to the 2. chassis with four (4) nuts.





### LOCK DIMENSION REFERENCE



Figure 7 Lock Dimension Reference

# Lock Installation

There are two (2) Cash Box Locks and single (1) Frame Lock available for securing the DBV-500.

### **PLASTIC LATCH INSTALLATION**

To install the Plastic Latch to the DBV-500 Cash Box, perform the following steps:

- 1. Place the Door Lock A (Figure 8 a) from the front side of the lock installation hole.
- 2 Install the Door Lock B (Figure 8 b) from the inside of the lock installation hole while confirming that the Door Lock A Tab is in the vertical direction.



Figure 8 Plastic Latch Installation 1

3. Retain the Door Lock A and the Door Lock B by the single (1) 2.6x8 Phillips, Self-Tapping, Binding Head Screw (Figure 9 a).



Figure 9 Plastic Latch Installation 2

### **METAL LOCK INSTALLATION**

To install the Metal Lock to the DBV-500 Cash Box, perform following steps:

- 1. Place the Cylinder (Figure 10 a) from the front side of the lock installation hole.
- Install the Cylinder attachments (Figure 10  $b_1$  & 2. b<sub>2</sub>) and the Door Lock Tang (Figure 10 c) from the inside of the lock installation hole while confirming that the Cylinder direction is correct.



3. Retain the Cylinder and the Door Lock Tang by the single (1) Screw provided with the Cylinder (Figure 13 a).



Figure 13 Frame Lock Installation 2

4. Place the Frame Lock assembly on the rear side of the Cash Box. Be sure that the both sides of the Frame Lock Tabs are inserted to the Tab holes of the Cash Box (Figure 14).



Figure 14 Frame Lock Installation 3

5. Slide the Frame Lock assembly down to firmly latch it on to the Cash Box (Figure 15).



6. Retain the Frame Lock assembly to the Cash Box by the single (1) Blind Revet (Figure 16 a) with the  $\phi$ 10 Washer (Figure 16 b).



Figure 16 Frame Lock Installation 5

# **DIP Switch Configurations**

This section provides the DIP Switch Block 1 (DS1) and 2 (DS2) Settings for the DBV-500 Unit.

### **DIP SWITCH BLOCK 1**

DIP Switch Block 1 is used for setting the acceptable denominations.

Table 8 DIP Switch Block 1 Settings

ON OFF 1 2 3 4 5 6 7 8 DS1							
Switch No.	Switch ON	Switch OFF					
1	VEND 1 INHIBIT	VEND 1 ACCEPT					
2	VEND 2 INHIBIT	VEND 2 ACCEPT					
3	VEND 3 INHIBIT	VEND 3 ACCEPT					
4	VEND 4 INHIBIT	VEND 4 ACCEPT					
5	VEND 5 INHIBIT	VEND 5 ACCEPT					
6	VEND 6 INHIBIT	VEND 6 ACCEPT					
7	VEND 7 INHIBIT	VEND 7 ACCEPT					
8	OFF	OFF					

### **DIP SWITCH BLOCK 2**

DIP Switch Block 2 is used for setting the functions.

Table 9 DIP Switch Block 2 Settings

	ON OFF 1 2 3 4 5 6 7	DS2
Switch No.	Switch ON	Switch OFF
1	-	OFF
2	-	OFF
3	-	OFF
4	-	OFF
5	-	OFF
6	-	OFF
7	-	OFF
8	-	OFF

# **4 CONNECTOR PIN ASSIGNMENTS**

Table 10 through Table 21 list the DBV-500 Unit's pin assignments.

### **PHOTO-COUPLER ISOLATION CONNECTOR PIN ASSIGNMENTS**

 Table 10 lists the DBV-500 Photo-Coupler Isolation Unit Side Connector Pin Assignments.

 Table 10 DBV-500 Photo-Coupler Isolation Unit Side Connector Pin Assignments

5       3       1         6       4       2    Power Source: MDB Connector Connector (Transport Unit Side): 74164-0006 (MOLEX)				
Pin No.	Signal Name	I/O <sup>*</sup>	Function	
1	+12V/+24V	-	+12V/24V DC Power Supply	
2	GND	-	Power Ground (0V DC)	
3	WAKEUP0	I/O	Wake Up Signal Line (+5V to 12V) <sup>†</sup>	
4	MASTER RECEIVE	0	Output Signal Line from Validator to Controller	
5	MASTER TRANSMIT	I	Output Signal Line from Controller to Validator	
6	COMMON		Signal Ground	

\*. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

†. No connection when the Pin #3 is not used.

Table 11 lists the DBV-500 Photo-Coupler Interface Pin Assignments.

 Table 11 DBV-500 Photo-Coupler Interface Pin Assignments\*

	-					_		_
1	2	3	4	5	6	7	8	9
10 1	11	12	13	14	15	16	17	18

CN12 Interface Connector Connector (Transport Unit Side): 5-103166-7 (TycoAMP)

Pin No.	Signal Name	I/O <sup>†</sup>	Function
1-18	NC	-	No Connection

\*. Interface Setting by DIP Switch is required.

t. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

### **RS232C CONNECTOR PIN ASSIGNMENT**

 Table 12 lists the DBV-500 RS232C Unit Side Connector Pin Assignments.

 Table 12 DBV-500 RS232C Unit Side Connector Pin Assignments

	5 3 1 6 4 2	Pov Coi	wer Source: MDB Connector nnector (Transport Unit Side): 74164-0006 (MOLEX)
Pin No.	Signal Name	I/O <sup>*</sup>	Function
1	+12V/+24V	-	+12V/24V DC Power Supply
2	GND	-	Power Ground (0V DC)
3	NC	-	No Connection
4	NC	-	No Connection
5	NC	-	No Connection
6	NC	-	No Connection

\*. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

Table 13 lists the DBV-500 RS232C Interface Pin Assignments.

Table 13 DBV-500 RS232C Interface Pin Assignments\*

	1         2         3         4         5         6         7         8         9           10         11         12         13         14         15         16         17         18					
Pin No.	Signal Name	I/O <sup>†</sup>	Function			
1	NC	-	No Connection			
2	NC	-	No Connection			
3	NC	-	No Connection			
4	GND (I/F)	-	Signal Ground (0V DC)			
5	NC	-	No Connection			
6	NC	-	No Connection			
7	NC	-	No Connection			
8	NC	-	No Connection			
9	NC	-	No Connection			
10	NC	-	No Connection			
11	NC	-	No Connection			
12	NC	-	No Connection			
13	NC	-	No Connection			
14	NC	-	No Connection			
15	RXD (RS232C)	I	Serial Communication Input Signal Line			
16	NC	-	No Connection			
17	TXD (RS232C)	0	Serial Communication Output Signal Line			
18	NC	-	No Connection			

\*. Interface Setting by DIP Switch is required.

+. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

	TTL CONNECTOR PIN ASSIGNMENT						
Table 14 I	Table 14 lists the DBV-500 TTL Unit Side Connector Pin Assignments.           Table 14 DBV-500 TTL Unit Side Connector Pin Assignments						
	5       3       1         6       4       2    Power Source: MDB Connector Connector (Transport Unit Side): 74164-0006 (MOLEX)						
Pin No.	Signal Name	I/O <sup>*</sup>	Function				
1	+12V/+24V	-	+12V/24V DC Power Supply				
2	GND	-	Power Ground (0V DC)				
3	NC	-	No Connection				
4	NC	-	No Connection				
5	NC	-	No Connection				
6	NC	-	No Connection				
*. I/O (input/c	output) is the terminal as viewed from	the Banknote	e Validator's backside.				
Table 15 l	ists the DBV-500 TTL Inte	erface Pin	n Assignments.				
	Table 15	DBV-50	0 TTL Interface Pin Assignments <sup>*</sup>				
		_					
	1 2 3 4 5 6 7 8 9 CN12 Interface Connector Connector (Transport Unit Side): 5-103166-7 (TycoAMP)						
	10 11 12 13 14 15 16 17 18						
Pin No.	Signal Name	I/O <sup>†</sup>	Function				
<b>Pin No.</b> 1	Signal Name NC	I/O <sup>†</sup>	Function           No Connection				
<b>Pin No.</b> 1 2	Signal Name NC NC	<b>I/O<sup>†</sup></b> -	Function           No Connection           No Connection				
Pin No. 1 2 3	Signal Name NC NC NC	I/O <sup>†</sup> - -	Function         No Connection         No Connection         No Connection				
Pin No. 1 2 3 4	Signal Name NC NC NC GND (I/F)	/0 <sup>†</sup> - - -	Function         No Connection         No Connection         No Connection         Signal Ground (0V DC)				
Pin No. 1 2 3 4 5	Signal Name NC NC NC GND (I/F) NC	/0 <sup>†</sup> - - - -	Function         No Connection         No Connection         Signal Ground (0V DC)         No Connection				
Pin No. 1 2 3 4 5 6	Signal Name NC NC NC GND (I/F) NC NC	/0 <sup>†</sup> - - - - - -	Function         No Connection         No Connection         No Connection         Signal Ground (0V DC)         No Connection         No Connection				
Pin No. 1 2 3 4 5 6 7	Signal Name NC NC NC GND (I/F) NC NC NC	I/O <sup>†</sup> - - - - - - -	Function         No Connection         No Connection         No Connection         Signal Ground (0V DC)         No Connection         No Connection         No Connection         No Connection				
Pin No. 1 2 3 4 5 6 7 8	Signal Name NC NC GND (I/F) NC NC NC NC NC NC NC NC NC	I/O <sup>†</sup>	FunctionNo ConnectionNo ConnectionSignal Ground (0V DC)No ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo Connection				
Pin No. 1 2 3 4 5 6 7 8 9	Signal Name NC NC GND (I/F) NC	I/O <sup>†</sup> </td <td>FunctionNo ConnectionNo ConnectionNo ConnectionSignal Ground (0V DC)No ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo Connection</td>	FunctionNo ConnectionNo ConnectionNo ConnectionSignal Ground (0V DC)No ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo ConnectionNo Connection				
Pin No. 1 2 3 4 5 6 7 8 9 10	Signal Name NC NC GND (I/F) NC	I/O <sup>†</sup>	FunctionNo ConnectionNo ConnectionNo ConnectionSignal Ground (0V DC)No ConnectionNo Connection				
Pin No.           1           2           3           4           5           6           7           8           9           10           11	Signal Name NC NC GND (I/F) NC NC NC NC NC NC NC NC NC RXD (TTL)	I/O <sup>†</sup> 0	Function         No Connection         No Connection         Signal Ground (0V DC)         No Connection         Serial Communication Output Signal Line (+5V)				
Pin No.         1         2         3         4         5         6         7         8         9         10         11         12	Signal Name NC NC GND (I/F) NC	I/O <sup>†</sup>	Function         No Connection         No Connection         No Connection         Signal Ground (0V DC)         No Connection         Serial Communication Output Signal Line (+5V)         No Connection				
Pin No.         1         2         3         4         5         6         7         8         9         10         11         12         13	Signal Name NC NC ORD (I/F) NC	I/O <sup>†</sup>	Function         No Connection         No Connection         Signal Ground (0V DC)         No Connection				
Pin No.         1         2         3         4         5         6         7         8         9         10         11         12         13         14	Signal Name NC NC ONC ONC NC N	I/O <sup>†</sup>	Function         No Connection         No Connection         No Connection         Signal Ground (0V DC)         No Connection				
Pin No.         1         2         3         4         5         6         7         8         9         10         11         12         13         14         15	Signal Name NC NC OND (I/F) NC	I/O <sup>†</sup>	Function         No Connection         No Connection         No Connection         Signal Ground (0V DC)         No Connection         No Connection				
Pin No.         1         2         3         4         5         6         7         8         9         10         11         12         13         14         15         16	Signal Name NC NC OND (I/F) NC	I/O <sup>†</sup>	FunctionNo ConnectionNo ConnectionSignal Ground (0V DC)No ConnectionNo ConnectionSerial Communication Input Signal Line (+5V)				
Pin No.         1         2         3         4         5         6         7         8         9         10         11         12         13         14         15         16         17	Signal Name NC NC GND (I/F) ONC NC N	I/O <sup>†</sup> -           - <td>FunctionNo ConnectionNo ConnectionNo ConnectionSignal Ground (0V DC)No ConnectionNo Connection</td>	FunctionNo ConnectionNo ConnectionNo ConnectionSignal Ground (0V DC)No ConnectionNo Connection				

\*. Interface Setting by DIP Switch is required.

t. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

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### USB CONNECTOR PIN ASSIGNMENT

Table 16 lists the DBV-500 USB Unit Side Connector Pin Assignments. **Table 16** DBV-500 USB Unit Side Connector Pin Assignments

5	3	1	
6	4	2	

Power Source: MDB Connector Connector (Transport Unit Side): 74164-0006 (MOLEX)

Pin No.	Signal Name	I/O <sup>*</sup>	Function
1	+12V/+24V	-	+12V/24V DC Power Supply
2	GND	-	Power Ground (0V DC)
3	NC	-	No Connection
4	NC	-	No Connection
5	NC	-	No Connection
6	NC	-	No Connection

\*. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

Table 17 lists the DBV-500 USB Interface Pin Assignments.

Table 17 DBV-500 USB Interface Pin Assignments\*

	1 2 3 4 5 6 7 8 1011 12 13 14 15 16 17	9 CN 18 Col	12 Interface Connector nnector (Transport Unit Side): 5-103166-7 (TycoAMP)
Pin No.	Signal Name	I/O <sup>†</sup>	Function
1	NC	-	No Connection
2	NC	-	No Connection
3	NC	-	No Connection
4	NC	-	No Connection
5	NC	-	No Connection
6	VBUS	-	USB Communication VBUS Signal Line (+5V)
7	USBDM	I/O	USB Communication Input/Output Signal Line
8	USBDP	I/O	USB Communication Input/Output Signal Line
9	GND	-	USB Communication Ground (0V DC)
10	NC	-	No Connection
11	NC	-	No Connection
12	NC	-	No Connection
13	NC	-	No Connection
14	NC	-	No Connection
15	NC	-	No Connection
16	NC	-	No Connection
17	NC	-	No Connection
18	NC	-	No Connection

\*. Interface Setting by DIP Switch is required.

 $\uparrow.$  I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

#### **ID-044 CONNECTOR PIN ASSIGNMENT**

Table 18 lists the DBV-500 ID-044 Unit Side Connector Pin Assignments.Table 18 DBV-500 ID-044 Unit Side Connector Pin Assignments

			_
5	3	1	
6	4	2	

#### Power Source: MDB Connector Connector (Transport Unit Side): 74164-0006 (MOLEX)

Pin No.	Signal Name	I/O <sup>*</sup>	Function
1	+12V/+24V	-	+12V/24V DC Power Supply
2	GND	-	Power Ground (0V DC)
3	NC	-	No Connection
4	NC	-	No Connection
5	NC	-	No Connection
6	NC	-	No Connection

\*. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

Table 19 lists the DBV-500 ID-044 Interface Pin Assignments.

Table 19 DBV-500 ID-044 Interface Pin Assignments\*

	1         2         3         4         5         6         7         8         9           10         11         12         13         14         15         16         17         18           10         11         12         13         14         15         16         17         18				
Pin No.	Signal Name	I/O <sup>†</sup>	Function		
1	NC	-	No Connection		
2	RTS/FULL	0	Serial Communication Output Signal Line (+5V)		
3	NC	-	No Connection		
4	GND (I/F)	-	Signal Ground (0V DC)		
5	NC	-	No Connection		
6	NC	-	No Connection		
7	NC	-	No Connection		
8	NC	-	No Connection		
9	NC	-	No Connection		
10	ABN	0	Serial Communication Output Signal Line (+5V)		
11	/DATA, /VEND	0	Serial and Pulse Communication Output Signal Line (+5V)		
12	D/E	Ι	Serial and Pulse Communication Input Signal Line (+5V)		
13	LED-POWER	-	LED Power		
14	NC	-	No Connection		
15	/BUSY	0	Serial Communication Output Signal Line (+5V)		
16	/CTS	Ι	Serial Communication Input Signal Line (+5V)		
17	NC	-	No Connection		
18	SOFT-R	I	Serial Communication Input Signal Line (+5V)		

\*. Interface Setting by DIP Switch is required.

t. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

#### **DOWNLOAD CONNECTOR PIN ASSIGNMENT**

Table 20 lists the DBV-500 Download Connector Pin Assignments. **Table 20** DBV-500 Download Connector Pin Assignments

#### CN4 Connector (Transport Unit Side) USB Mini-B Connector for Download 000011211-00010 (MAIN SUPER)

Pin No.	Signal Name	I/O <sup>*</sup>	Function
1	USBo_VBUS	-	VBUS Signal Line (+5V)
2	USBo_DM	I/O	USB Communication Input/Output Signal Line
3	USBo_DP	I/O	USB Communication Input/Output Signal Line
4	NC	-	No Connection
5	GND	-	USB Communication Ground (0V DC)

\*. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

#### **OPTION CONNECTOR PIN ASSIGNMENT**

Table 21 lists the DBV-500 Option Connector Pin Assignments. **Table 21** DBV-500 Option Connector Pin Assignments

CN2 Connector (Transport Unit Side) Option Connector B10B-ZR-3.4 (JST)				
Pin No.	Signal Name	I/O <sup>*</sup>	Function	
1	NC	-	No Connection	
2	NC	-	No Connection	
3	NC	-	No Connection	
4	NC	-	No Connection	
5	NC	-	No Connection	
6	NC	-	No Connection	
7	NC	-	No Connection	
8	NC	-	No Connection	
9	NC	-	No Connection	
10	NC	-	No Connection	

\*. I/O (input/output) is the terminal as viewed from the Banknote Validator's backside.

# 5 PREVENTIVE MAINTENANCE

# Retrieving Banknotes

To retrieve Cash Box deposited Banknotes, perform the following steps:

1. Press the Cash Box Latches (Figure 17 a) located on both sides of the Cash Box and pull the Cash Box out in the direction indicated by the Red arrow.



Figure 17 Retrieving Banknotes 1

2. Rotate the Plastic Latch or the Metal Lock clockwise until in the "OPEN" position and the lock releases (Figure 18).



#### Figure 18 Retrieving Banknotes 2

3. Open the Cash Box Door (Figure 19 a) and retrieve the Banknotes.



Figure 19 Retrieving Banknotes 3

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## **Clearing a Banknote Jam**

To retrieve a jammed Banknote located inside the Banknote Validator, proceed as follows:

1. Press the Unit Guide Open/Close Latches (Figure 20 a).



Figure 20 JAM Clear 1

2. Rotate the entire Upper Tray in the direction indicated by the red arrow A (Figure 21).

NOTE: The Upper Tray can be rotated open to 75° maximum when the Cash Box is seated.



Figure 21 JAM Clear 2

3. When a jammed Banknote is not visible, grab the Cash Box Latches (Figure 22 a) located on both sides of the rear Cash Box and pull the Cash Box out of the Frame Housing.



Figure 22 JAM Clear 3

4. Press the Unit Guide Open/Close Latches and rotate entire Upper Tray in direction indicated by the red arrow A (Figure 23).





Figure 23 JAM Clear 4

5. When a jammed Banknote is not visible, rotate the Plastic Latch or the Metal Lock clockwise until in the "OPEN" position and the lock releases (Figure 24).



#### Figure 24 JAM Clear 5

6. Open the Cash Box Door (Figure 25 a) and remove a jammed Banknote.





## **Cleaning Procedure**

To clean the DBV-500 Validation Section, gently rub the Sensors and Rollers clean using a dry, soft, lint-free, Micro-fiber Cloth ONLY.

Do not use any Alcohol, solvents, Citrus based products or scouring agents that may cause damage to the Validation Section Sensors and/or Rollers.

### SENSOR AND ROLLER CLEANING PROCEDURE

To clean the DBV-500 Unit's Sensors and Rollers, proceed as follows:

- 1. Turn the power **OFF** on both DBV-500 and the Host Machine.
- 2. Open the DBV-500 Units Front and Rear Guide.
- 3. Clean the appropriate path and Lens of each Sensor.

Caution: Do not use Alcohol, thinner or Citrus based products for cleaning any Banknote transport Sensors or surfaces. The lenses can become clouded by chemical evaporation residue that may cause acceptance errors.



*Figure 26* General Cleaning Image NOTE: Calibration is recommended after cleaning.

### SENSOR AND ROLLER LOCATIONS

Figure 27 illustrates the various DBV-500 Unit's sensor and roller cleaning locations. Table 22 lists the DBV-500 sensor type cleaning methods.



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DBV® Series Banknote Validator (DBV-500) Integration Guide



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# 7 OPERATIONAL FLOWCHART

Figure 32 depicts DBV-500 Initialization Banknote acceptance flow process.



# **Operational Flowchart (Continued 1)**

Figure 33 depicts DBV-500 Validation Banknote acceptance flow process.





# 8 TROUBLESHOOTING

This section provides troubleshooting instructions for the DBV-500 Banknote Validator Units, including the following information:

- Introduction
- Troubleshooting Overview
- Fault Table Listings
- LED Indication Conditions

# Introduction

Most Banknote Validator failures result from minor causes. Before replacing any parts, be sure that all assembly and circuit board connectors are properly fitted with their harnesses properly connected. Poor performance by the DBV-500 Banknote Validator is often caused when dust or foreign objects adhere to the sensors or rollers. Clean the Banknote validation section first, then carefully observe the operating state of the Validator when re-initializing power. This observation is important in locating any causes of failure and the possible fault location.

Perform all repairs by referring to Calibration and Testing in Section 6 of the DBV-500 Service Manual, and the Disassembly/Reassembly instructions in Section 4 of the DBV-500 Service Manual.

# **Troubleshooting Overview**

This product allows the operator to perform fault diagnosis by checking various Fault Table Listings against the symptoms. Survey the cause(s) of any failure occurrences during the process.

After determining the cause of the failure, execute the Performance Test, and then repair the unit replacing any appropriate parts deemed necessary.

# **Fault Table Listings**

Table 23, Table 24 and Table 25 list the various possible DBV-500 Unit fault conditions that can occur and the necessary actions required to correct them.

 Table 23 General Fault Conditions

Symptoms/Error Messages	Possible Fault Causes	Corrective Action Required
Banknote Validator is	No external Power is applied to the Banknote Validator (+12/24V DC & GND)	Verify that the Power Supply +12/24V DC and Ground Cables are connected to their appropriate Pins on the main connector. NOTE: The small LED to the left of the Front Panel DIP Switches indicates power available when lit.
(does not accept any	Wrong or inappropriate connections	Verify that all Harness Connectors are properly connected. Check for any bent, missing or damaged Pins in the Connector Plugs and mating Receptacles.
Darikriotes)	Corrupted Software	Re-download the correct Software.
	CPU Board failure	Conduct an Initial Performance Test. If the test result is Negative (NG), replace the CPU Board. Make sure to re-calibrate the Sensors after CPU Board is replaced.
	A Pressure Roller is dirty or	Clean all Pressure Rollers.
	damaged	Replace as necessary.
	A pressure Roller Spring is	Check all Pressure Roller Springs using a finger pressure test.
	loose or missing	Replace as necessary.
	A foreign object is lodged in the Transport path and/or inside the Cash Box	Clean the Transport path and remove any foreign object discovered.
Banknote jams occur often	The Validator Unit is not properly seated all the way into the Frame (the Validator Unit's Latch Release Levers are not locked onto the Frame)	Re-seat the Validator Unit back into the Frame so it is firmly seated. Ensure the Validator Unit Release Lever Latches lock securely onto the Frame.
	The Banknote width is out of specification (Banknote is wider than 78 mm or narrower than 60mm)	Use only Banknotes widths having the correct DBV-500 Unit's size specifications.
	Dirt and/or stains on the Rollers and Lenses	Clean the Transport path. Refer to "Sensor and Roller Cleaning Procedure" on page 18.
Acceptance rates	The Unit has been disassembled, and calibration adjustments have not occurred following a reassembly	Re-calibrate the Sensors after reassembling the DBV-500 Unit.
	The wrong Software version or an older Software version is being used	Make sure that the programmed Software is the latest version, and it supports the Currency values for the specific Country (e.g., check denomination/issuing year).

Table 23         General Fault Conditions (Continued)			
Symptoms/Error Messages	Possible Fault Causes	Corrective Action Required	
Acceptance rates	Software not designed to accept current Banknotes	Check the particular specifications for the required Banknote Type Acceptance, and make sure the Banknotes will be accepted by the Software loaded (e.g., check denomination/issuing year).	
Upper Guide can not	Centering Guides are not at	Turn the Power OFF and ON again. This action should tell the Host Machine to send a Reset Command to re-initialize the Unit.	
be opened	the Home position	If power cannot be applied, use a Hexagonal Nut Driver to open the Upper Guide, and manually reset the Guide.	
	Incorrect software (different Currency type)	Download the correct Software for Currency being accepted.	
	Banknotes are not being accepted by the Software	Make sure the Banknote values required are included in the Software Specifications (e.g., denominations/issuing year).	
	Incorrect DIP Switch settings	Enable all denominations by setting all DIP Switches to OFF.	
All Banknotes being rejected	Banknote acceptance is being inhibited by a Host Controller command	Enable Banknote acceptance for the required Host Command.	
	Validation Sensor failure	Change the CPU Board and/or Sensor Board and calibrate.	
	Unit was disassembled and calibration was not performed following reassembly	Calibrate all Sensors following reassembly.	
	Upper Guide is open	Firmly close the Upper Guide.	
Motor continues to run	A foreign object or a jammed Banknote is stuck in the Transport path	Open the Upper Guide, remove the foreign object or jammed Banknote, and close the Cover.	
	Motor Drive failure	Conduct a Forward/Reverse Motor Rotation Test.	
	Incorrect DIP Switch settings	Set the DS1 DIP Switch No. 8 to ON, and reapply power to the DBV-500 Unit.	
Can not enter the TEST mode	Dip Switch failure	See Service Manual regarding the DIP Switch Test, and conduct a DIP Switch TEST to check if the specific DIP Switch Block contains a failure.	
	CPU Board failure	Exchange the CPU Circuit Board with a known good Circuit Board and calibrate.	

### Adjustment Error

Table 24 lists the various possible DBV-500 Unit Adjustment fault conditions.

Table 24 Adjustment Fault Conditions

Symptoms/Error Messages	Possible Fault Causes	Corrective Action Required
Can not start the "DBV-500	PC Operating System (OS) is not compatible	The current Adjustment program only supports the Windows 2000/XP/ Windows 7 Operating Systems.
Calibration looiFor Maintenance.exe" program by double- clicking on its lcon	The Program Files are corrupted	Request the correct programs from JCM.
	Wrong or inappropriate connections	Check the PC Harness connections and the related DBV-500 Interface Connectors for damage. Check for any bent, missing or damaged Pins in the Connector Plugs and/or Receptacles.
Communication Error	DBV-500 Switch settings are incorrect	Reset the DBV-500 DS1 DIP Switches #8 to ON (DIP Switch #1 through #7 settings are not specifically required). Apply power to the DBV-500 Unit.
	DIP Switch failure	See Service Manual regarding DIP Switch settings and conduct a DIP Switch Test.
	CPU Board failure	Exchange the CPU Circuit Board with a known good Circuit Board.
Adjustment Error	Incorrect Reference Paper type	Follow the instructions provided in the "DBV-500 CalibrationToolFor Maintenance.exe" Program and use the correct Reference Paper.
	Validation Sensor failure	Change the CPU Board and Sensor Board.

#### **Communication Error**

Table 25 lists the various possible DBV-500 Unit Communication fault conditions.

Table 25 Communication Fault Conditions

Symptoms/Error Messages	Possible Fault Causes	Corrective Action Required
	DIP Switch settings are incorrect	Set all DIP Switches to OFF.
Cannot	Connectors are off or loosely connected	Firmly connect all of the Communication Connectors.
Host Machine	Damaged Connector Pins	Check for any bent, missing or damaged Pins in the Connector Plugs and mating Receptacles.
	CPU Board is corrupted	Exchange the CPU Circuit Board with a known good Circuit Board.
	Incorrect Interface	Verify that the correct interface between the Host Machine and the Banknote Validator is being used.

## **LED Indication Conditions**

The External LED Display indicates various combinations of solid or alternating Color light flashing conditions when any of the Standard Errors listed in Table 26 occur.

Identify the cause and solution for an indicated error by comparing it against each listing in Table 26. NOTE: The Error Codes flash different patterns when in the normal operation mode (communicating with the Host Machine) or when performing the Performance Tests. The LED shows more detailed flash patterns while running the performance test to identify the specific error causes.

### LED Flash Error Code Conditions

Table 26 lists the various LED Flash Error Code causes & solutions for Banknotes.

Normal Operation	Performance Test	Error	Causes and Solutions
LED Sequence	LED Sequence		
			The Boot Program that is supposed to run after Power is supplied is not correctly written in ROM, or it cannot be read.
White	White	External Flash ROM Boot Program	[Solution] Check that the following part is properly assembled and/or Harness connected.
(3)	(1)	ROM Check Error	[Relative Parts] CPU Circuit Board.
			If the error is not resolved, change the above related part or parts and calibrate the unit.
			The Boot Interface Area was not written correctly or cannot be read.
		External Flash	[Solution] Re-download the Program. If the error is not resolved, check that the following part is assembled and/or Harness connected.
		ROM Boot I/F Area	[Relative Parts] CPU Circuit Board.
White	White		If the error is not resolved, change the above related part or parts and calibrate the unit.
(3)	(2)	External Flash ROM Main Program ROM Check Error	The Main Operating Program is not written into the ROM correctly, or cannot be read.
			[Solution] Re-download the Program. If the error is not resolved, check that the following part is properly assembled and/or Harness connected.
			[Relative Parts] CPU Circuit Board.
			If the error is not resolved, change the above related part or parts and calibrate the unit.
			RAM reading or writing was not properly performed.
White	White	CPU Internal RAM	[Solution] Check that the following part is properly assembled and/or Harness connected.
(3)	(3)	Check Error	[Relative Parts] CPU Circuit Board.
			If the error is not resolved, change the above related part or parts and calibrate the unit.
	White White		External SD-RAM reading or writing was not properly performed.
White		External SD-RAM	[Solution] Check that the following part is properly assembled and/or Harness connected.
(3)	(4)	Error	[Relative Parts] CPU Circuit Board.
			If the error is not resolved, change the above related part or parts and calibrate the unit.

Table 26 LED Flash Error Codes

	Table 26 LED Flash Error Codes (Continued)			
Normal Operation LED	Performance Test LED	Error	Causes and Solutions	
Sequence	Sequence			
			EEPROM reading, writing and/or saving was not properly performed.	
White	White	EEPROM Error	[Solution] Perform the Sensor Calibration procedure. If the error is not resolved, check that the following part is properly assembled and/or Harness connected. Clean or adjust the following part.	
(3)	(5)		[Relative Parts] CPU Circuit Board. If the error is not resolved, change the above related part or parts and calibrate the unit.	
White	White	Downloading File	Downloading files does not proceed.	
(3)	(6)	Error	[Solution] Select a file supported by the DBV-500 Unit.	
White (3)	White (7)	Magnetic Sensor Setting Abnormal	[Solution] Check that the following part is properly assembled and/or Harness connected. Clean the following Sensor. [Relative Parts] Magnetic Sensor.	
			If the error is not resolved, change the above related part or parts and calibrate the unit.	
			While communicating with each device on the CPU Board, Sensors detect an abnormal operating condition.	
(3)	(8)	I2C Access Error	connected. Clean the following part is properly assembled and/or maniess	
(0)	(0)		[Relative Parts] Stacker. If the error is not resolved, change the above related part or parts and calibrate the unit.	
			While operating the Stacker Motor, no pulse inputs occurred greater than the specified value.	
Red	Red	Stacker Motor Lock-Up	[Solution] Check that the following parts are properly assembled and/or Harness connected. Clean or adjust the following parts and Sensors.	
(•)	(.,		[Relative Parts] Stacker Motor, Stacker Encoder. If the error is not resolved, change the above related part or parts and calibrate the	
			unit. When stacking Banknotes, the Pusher Mechanism is not returning to the Home	
		Pusher Mechanism Home Position	and position.	
Red (3)	Red (2)		[Solution] Check that the following parts are properly assembled and/or Harness connected. Clean or adjust the following parts and Sensors. [Relative Parts] Pusher Mechanism, Stacker Motor, Stacker Home Sensor, Stacker	
( )		LIIG	Motor Encoder. If the error is not resolved, change the above related part or parts and calibrate the unit	
			When transporting a Banknote in the Cash Box, the Sensors are not detecting a Banknote present condition when the time interval is too long, or the pulse number is greater than specified value for the function.	
Red	Red	Banknoto Jam	[Solution] Remove Banknotes from the Cash Box.	
(3)	(3)	(Cash Box)	[Relative Parts] Exit Sensor, Pusher Mechanism, Stacker Motor, Stacker Home	
			Sensor, Stacker Motor Encoder. If the error is not resolved, change the above related part or parts and calibrate the	
			unit. While Initializing, no pulse inputs exist greater than the specified value	
			[Solution] Remove Banknotes from the DBV-500 Unit.	
Red (3)	Red (4)	Feed Motor Speed Error	Check that the following parts are properly assembled and/or Harness connected. Clean or adjust the following parts and Sensors.	
			If the error is not resolved, change the above related part or parts and calibrate the unit.	
			While operating the Feed Motor, no pulse inputs occurred greater than the specified value.	
Red	Red	Feed Motor	[Solution] Check that the following parts are properly assembled and/or Harness connected. Clean or adjust the following parts and Sensors.	
(3)	(5)	Lock-op	[Relative Parts] Feed Motor, Feed Motor Encoder.	
			unit.	
		Contoring	I ne Centering Guide nas not moved. [Solution] Check that the following parts are properly assembled and/or Harness	
Red	Red (6)	Mechanism	connected. Clean or adjust the following parts and Sensors. [Relative Parts] Centering Guide. Centering Motor. Centering Guide Home Sensor	
(3)	(0)	Abnormal	If the error is not resolved, change the above related part or parts and calibrate the unit.	
		1	laure	

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#### Table 26 LED Flash Error Codes (Continued)

Normal Operation	Performance Test	Error	Causes and Solutions
LED	LED	Enor	Causes and Solutions
Sequence	Sequence		
Red	Red	Decembed	Contract your local JCM Depresentative if this error occurs
(3)	(7)	Reserveu	contact your local JCM Representative if this error occurs.
			Sensors detect Banknotes occurring with abnormal timing.
Ded	Ded		[Solution] Check that the following parts are properly assembled and/or Harness connected. Clean or adjust the following parts and Sensors.
(3)	(8)	Fraud Detection	[Relative Parts] Entrance Sensor, Centering Timing Sensor, Validation Sensor, PB Entrance Sensor, PB Exit Sensor, Exit Sensor, Feed Motor and Feed Motor Encoder.
			If the error is not resolved, change the above related part or parts and calibrate the unit.
		Purple (1) Cash Box Full	Sensors detected that the Cash Box is full.
			[Solution] Remove Banknotes from the Cash Box.
Purple	Purple		Check that the following parts are properly assembled and/or Harness connected. Clean or adjust the following parts and Sensors.
(3)	(1)		[Relative Parts] Pusher Mechanism, Stacker Motor, Stacker Home Sensor, Stacker Motor Encoder.
			If the error is not resolved, change the above related part or parts and calibrate the unit.
		Purple Cash Box Removal	The Cash Box has been removed.
			[Solution] Firmly re-seat the Cash Box.
Purple	Purple		Check that the following part is properly assembled and/or Harness connected. Clean or adjust the following Sensor.
(3)	(2)		[Relative Parts] Box Sensor.
			If the error is not resolved, change the above related part or parts and calibrate the unit.
			When transporting or returning a Banknote in the Transport Unit, the Sensors did not detect a Banknote present condition when the time interval was too long, or the pulse number is greater than specified value for the function.
Purple	Purple	Banknote Jam	[Solution] Check that the following parts are properly assembled and/or Harness connected. Clean or adjust the following parts and Sensors.
(3)	(3)	(Transport Unit)	[Relative Parts] Entrance Sensor, Centering Timing Sensor, Validation Sensor, PB Entrance Sensor, Exit Sensor, Feed Motor, Feed Motor Encoder.
			If the error is not resolved, change the above related part or parts and calibrate the unit.

# **9 UNIT DIMENSIONS**

#### **ENTIRE UNIT OUTSIDE DIMENSIONS**

Figure 35 illustrates the DBV-500 Unit's Entire Outside Dimensions.



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Figure 36 DBV-500 Bezel Type1 Outside Dimensions

### **BEZEL TYPE2 DIMENSIONS**

Figure 37 illustrates the DBV-500 Bezel Type2 Outside Dimensions.



## **DBV-500 Installation/Maintenance Space Requirements**

Figure 38 illustrates the DBV-500 installation and maintenance space requirement.



# **10 TECHNICAL CONTACT INFORMATION**

To obtain further technical information regarding the DBV-500 device, please contact the nearest location listed below:

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